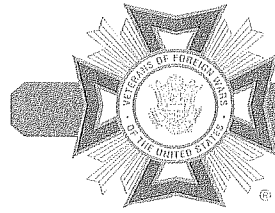


# VETERANS OF FOREIGN WARS



## OF THE UNITED STATES

406 West 34th Street, Kansas City, Missouri 64111

30 September 2009

To VFW Leadership:

In an on-going effort to keep you informed of new products available to our members, VFW offers **Medicare Advantage and Medicare Part D Prescription Drug Plans**. These plans are offered through Pinnacle Financial Services, who is also our broker of record for the VFW Sponsored Long-Term Care and Annuity Plans. For more information about these programs, please call toll-free 1-800-772-6882.

With numerous options available through Medicare, the choices can be very confusing. Pinnacle's nationwide representatives can assist VFW members with Medicare choices. The representative visits the home of the VFW member, discusses specific needs, and finds the best plan for the member.

Authorized agents contact VFW members by mail or telemarketing to explain the benefits and customize a plan to fit the needs of the member. When an agent visits, they have identification to affiliate them with VFW National Headquarters, i.e. badge, ID card. If the member does not desire further information, they simply need to state this to the agent. All agents are cautioned against high-pressure sales.

Please distribute this letter to your Posts and Post members in your department upon receipt. Program agents will contact the department before contacting any Posts or Post members. **The VFW membership list is protected by a confidentiality agreement.** The VFW National Headquarters does not sell member names.

If you have any concerns or questions about these programs, please contact Denise Edelman at National Headquarters at 1-800-821-2606, opt. 4, ext 723. Or email Denise at [dedelman@vfw.org](mailto:dedelman@vfw.org)

Sincerely,

A handwritten signature in black ink, appearing to read "James J. Lierz".

James J. Lierz, Manager  
Member Insurance

JJL/kde